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## HEALTH SCRUTINY PANEL RECOMMENDATIONS – [Appendix One](#)

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### **Recommendation 1:**

That the Carers Plan be developed in partnership with local carer service providers, carers' forum and in consultation with local carers.

### **Recommendation 2:**

That carers assessments are completed in a timely manner to ensure carers are supported to continue in their caring role.

### **Recommendation 3:**

That the council's social care staff are trained to support carers effectively by being aware of various services available in the borough to support carers including information, advice and guidance. This should also include managing expectations of carers.

### **Recommendation 4:**

That carers are provided clear and substantive feedback when they are not eligible for services and appropriately signposted to universal and preventative services they can access.

### **Recommendation 5:**

The range of carers services available are publicised on the internet. We will review our investment in those services in response to feedback from carers through the assessment process and ensure that any new provision is appropriately publicised and that carers and relevant organisations are made aware of such changes.

### **Recommendation 6:**

That the council in partnership with Tower Hamlets CCG develop a manual handling training course for local carers to prevent long term harm and injuries to carers.

### **Recommendation 7:**

That consultation and engagement be undertaken with carers to better understand need for respite services and ensure these are designed to meet local needs.

The additional recommendations were:

### **Recommendation 8:**

That work is undertaken by primary health care service and the council to help carers that do not recognise their role as carer to better support them to enable them to continue with their caring role.

### **Recommendation 9:**

That welfare benefit support to carers is strengthened to ensure carers are accessing all available benefits that they are entitled to and do not have additional financial stress.